



## Quality & Environmental Policy

### DECODE INGENIERÍA, S.L.

DECODE INGENIERÍA S.L. makes quality a differentiating and recognizable element from the beginning of its activity, being part of the management system of projects and sites, as an indispensable requirement to guarantee its results in a consistent way, in a SUSTAINABILITY approach in all our activity, taking into account the economic, environmental and social aspects, with a permanent vision towards the continuous improvement of all processes.

This approach must be based on the fundamental values of social responsibility, teamwork, exclusion of any activity that does not provide real added value, respect for the environment, satisfaction for a job well done, spirit of service, technical basis for the execution of projects and construction sites, and compliance with legislation, and is based on the following:

#### Values

1. To integrate management systems into a common system that allows, through a commitment to continuous improvement, to achieve efficiency and excellence in management.
2. To emphasize QUALITY in the provision of goods and services and the execution of projects and construction sites, understood as compliance with client requirements, removal of non-value added costs and the application of the necessary measures to minimize and correct the negative impacts on the environment caused by our activities.
3. Comply with the legislation and regulations in force, the requirements of international reference standards and other commitments subscribed by the Organization.
4. Promote objectives consistent with the improvement of processes, the welfare of the environment or the prevention of pollution and preservation of the environment.
5. To consider the environmental aspects associated with the activity in all phases of its development, from the beginning to the end of the cycle, in order to minimize the adverse effects produced by these, to promote a rational use of resources and to prevent pollution.
6. To train and make the staff aware at all levels, establishing adequate channels of communication and participation among all the members of the Organization.
7. To meet the Client's requirements in order to achieve their satisfaction, being able to capture their needs and expectations, acting at all times with professionalism, ethics and transparency.
8. Periodically review the degree of effectiveness of the Management System implemented, in order to detect weak points and be able to adopt the necessary actions and improvement, as well as document the progress made.
9. Use the risk assessment methodology of the processes to prevent possible deviations or non-conformities of the quality management system.

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